



**CITTAMANI**  
HOSPICE SERVICE LTD

## **Cultural & Linguistic Diversity Policy**

Cittamani Hospice Service strives to meet the cultural needs of clients and families in the Sunshine Coast community, in accordance with the Australian standards for Palliative Care. Cittamani Staff are offered Cultural Awareness Training, including education and development programs, that build an understanding of diverse cultural traditions.

- The cultural needs and requests of the client and family are identified, documented, and accommodated wherever possible.
- The interdisciplinary team should use appropriate cultural resources, including interpreter services. Cittamani may access the Free Interpreting Service to support the delivery of services to people who are dying and their families.

Cittamani's Translating & Interpreter Service (TIS) National client code details are available on the shared document server for all staff to access as needed.